

May 15, 2024

It is a pleasure for me to write this recommendation letter for Elizabeth Cobacho, as I have supervised her work in the Academic Success Programs (ASP) at the Higher Colleges of Technology, Dubai Women's College, where she was assigned as ASP Manager.

In my position as ASP Director, I supervise the academic support services across 14 campuses nationwide, receiving over 50,000 student visits a year. This includes all aspects of Academic Success: tutorials and learning centers, study and 21<sup>st</sup>-century skills, and developmental advising.

I am saddened to see Elizabeth (Liz) relocate, and I am writing this letter of reference ahead of time, to support her future job search.

With regards to my experience working with Liz, she has taken on responsibility under pressure with a good-natured maturity that is rare, and she has taken initiatives to cooperate in a balance between following instructions yet at the same time being self-directed.

Liz worked in two main spheres: she fulfilled an academic function, dealing with the students face-to-face in providing support for their academic needs; and in her management functions she was responsible for managing the Academic Success Center at the Dubai female campus – I cannot highlight more the impact that Liz has had on the successful impact of the Academic Success Center, in both in-person and online delivery modes.

I have been impressed by Liz's ability to innovate, determination to see things through, and sense of humor, and I have absolutely no hesitation in supporting her for an academic and/or administrative management position with my full recommendation: you have before you a professional and experienced teacher with the potential to also perform in management of special projects.

For any other details, please do not hesitate to contact me directly.

Sincerely,

Paolo Rossetti



[prossetti@hct.ac.ae](mailto:prossetti@hct.ac.ae) or [prossett@gmail.com](mailto:prossett@gmail.com)